



Division of Food and Recreational Safety

May 20, 2020

Guidelines for Operating Campgrounds during COVID-19

The following recommendations are intended to help campgrounds operate while keeping staff and guests safe from COVID-19.

Employee Health & Hygiene

- Train staff on the [symptoms of coronavirus \(COVID-19\)](#) and make sure they stay home when sick.
- Maintain an adequate supply of paper goods, soap and hand sanitizer to allow proper hand hygiene among employees.
- Wear disposable gloves for duties of cleaning and sanitizing.
- Avoid touching your eyes, nose and mouth.
- Wash your hands often with soap and water for at least 20 seconds.
- Provide tissues for proper cough/sneeze etiquette and no-touch disposal receptacles.

Face Masks

- The Centers for Disease Control and Prevention (CDC) recommends the use of face masks.
- Ensure employees are wearing the face covering properly. The CDC illustrates [how to properly wear a face covering](#).

Social Distancing

- Eliminate any unnecessary physical contact between staff and customers, and maintain social distancing of at least 6 feet between individuals whenever possible. Social distancing should occur both inside buildings and outside, such as on golf courses, boat launches and other outdoor settings.
- Offer cashless and contactless transactions or virtual check-ins whenever possible.
- Establish self check-in and check-out procedures. Hand sanitizer should be conveniently placed for use in the guest entry area.
 - When exchanging paper and coin money, do not touch your face afterward; ask customers to place cash on the counter rather than directly into your hand; place money directly on the counter when providing change back to customers; clean counter between each customer at checkout.
 - Consider adding clear plastic barrier protection at the registration/cashier desk with a pass-through opening to exchange items as necessary.



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2811 Agriculture Dr., P.O. Box 8911, Madison, WI 53708

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- Any indoor or outdoor waiting area must be marked so that social distancing standards are met.
- Customers should be instructed to maintain social distancing for the duration of their visit. For example, boaters should not raft up or pull up on common sandbars/beaches.
- Common-use areas should maintain social distancing. Examples include changing rooms, lounge areas, locker rooms, courtesy food and beverage bars, and child play areas.
- Services requiring personal interactions (e.g., guides, instructors) should maintain social distancing whenever possible.

Recommendations for Cleaning Public Areas

- Sanitize surfaces using an [EPA-registered disinfectant](#) or a bleach solution.
- Prepare a bleach solution by mixing:
 - 5 tablespoons (1/3 cup) bleach per gallon of water for non-food contact surfaces.
 - 1 teaspoon bleach per gallon of water for food contact surfaces.
 - Do not mix bleach and ammonia based chemical solutions!
- Sanitizing wipes should be used and must be discarded when visibly soiled.
- Cloth materials should be washed on the highest possible temperature setting and dried thoroughly.
- Frequently clean and sanitize touch points in all common areas to include laundry facilities, shower buildings, toilet facilities and arcades/game rooms.
- High customer contact areas such as door

knobs, buttons, touch screens, and check-out counters should be cleaned frequently or between each user, if feasible.

- *Shower building:* Clean high-contact surfaces including light switches, door handles, toilets, and faucet handles.
 - Showers may be closed to the public.
 - Toilets exceeding the required number in Wis. Admin. Code § [ATCP 79.16](#) may be closed to the public.
- *Operator-provided camping units:* Clean high-contact surfaces including light switches, door handles, fixtures, glassware, utensils, ice buckets and coffeemakers.
 - If provided, launder towels, linens and bedding on the warmest appropriate water setting and dry completely between each guest stay.
 - If provided, sanitize all multiuse utensils, dinnerware and glassware between each guest stay.
- Review the [CDC's cleaning and sanitizing guidance](#) for additional information.

Additional Customer Protections

- Post signage at the entrance area and other locations letting customers know about changes to your policies and instructing them to stay away if they are experiencing coronavirus-like symptoms.
- Ensure hand washing or sanitizing stations (at least 60% alcohol) are available for employees and customers, and encourage customers to use them.
- Remove all unnecessary touchpoints, especially those that cannot be sanitized between uses.



- Utilize disposable items whenever possible; provide adequate no-touch trash receptacles, and increase trash removal frequency to accommodate increased waste.
- Continue offering virtual experiences and curbside pickup of physical goods to accommodate all customers, if possible.

Group Activity Guidelines

- Do not congregate in parking lots, trailheads, boat launches or overlooks. Allow for others to leave before accessing a crowded area.
- Shared transport should be avoided unless an empty seat can be left between all unrelated users. Encourage passengers to wear face masks and staff to disinfect vehicle after each use.
- Conduct orientation or group training outdoors or in large, well-ventilated rooms.

- Campsites should be limited to members of a single household or living unit.

Resources for Campgrounds

- [CDC: Resources for Parks and Recreational Facilities](#)
- [CDC: Guidance for Administrators in Parks and Recreational Facilities](#)
- [CDC, Resources for Businesses and Employers](#)
- [OSHA: Guidance on Preparing Workplaces for COVID-19](#)
- [Wisconsin Department of Agriculture, Trade and Consumer Protection](#)



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