



U.S. Department of State Passport Services

IMPORTANT NOTICE TO PASSPORT ACCEPTANCE AGENTS March 19, 2020

Change in Operations for Passport Services – Effective March 19, 2020

Due to public health measures to limit the spread of the coronavirus, all passport agencies are closed to the public until further notice and appointments will not be accepted. Customers may continue to apply for their passport at passport acceptance facilities or renew through the mail.

If a customer is applying for a passport at your facility on or after March 19, 2020, **expedited service will not be available and routine service may be delayed.** Customers should not submit passport fees that include the \$60 expedite fee until further notice. Conditions may change quickly and guidance will be updated accordingly.

If a customer applied for a passport and requested expedited service on or before March 18, 2020, Passport Services will honor the commitment of 2-3 weeks door-to-door for expedited service.

For status on our passport agencies and centers, please refer customers to travel.state.gov for the latest information.

We thank you for your support!